PMO Fundamental: PMO as a Strategic Enabler – Making PMOs Work and Insights on Capability & Maturity

PMO as a Strategic Enabler – Making PMOs Work

The Project Management Office (PMO) is at a crossroads. On the one side, PMOs are gaining popularity. Today, it is difficult to conceive how project-intensive organisations do not have PMOs (or equivalent) to manage the knowledge and tools, develop and promote methods, and provide oversight on reporting and project execution. Some Fortune 500 organisations have over 50 PMOs internally. Yet, multiple studies show that the average life of PMOs is only about five years. For PMO professionals or anyone working with PMOs, understanding this dilemma is the key to making PMOs work for your organisation and you.

In this session 1, we will explore the various processes, capabilities, and good practices in the building and running of PMOs.

Throughout the training, we will discuss multiple cases and review many of the good practices for both traditional PMOs and the recently evolving Agile PMOs. Participants are encouraged to discuss and share their experiences. The course will also provide selective tools and templates.

PMO Insights on Capability & Maturity

Project Management Office (PMO) is gaining popularity as organizations tackle more projects, programs, and portfolios. Today, over 75% of Fortune 500 organizations have one or more PMOs. Yet, because PMOs are often organically built, responding to specific situations unique to the sponsoring organizations, there are many variations and uniqueness across PMOs even in the same organization. Therefore, there are many myths and "best practices" when in reality they are not proven.

Session two, live virtual course is mainly designed for participants to strengthen their understanding of PMOs and gain insights on how to:

Improve participation and contributions

- Enhance everyday operations
- Generate new ideas to improve existing or developing new PMO capabilities.

Throughout the training, we will review many of the "good" practices including a discussion of PMO maturity. Participants are encouraged to discuss and share their experiences. We will share a simple tool so participants can evaluate the maturity of their PMOs and also develop a high-level roadmap on the potential growth of the PMO.

COURSE DELIVERY:

This course is offered in three modalities: live virtual, classroom, and blended. The course will be recorded when delivered via live virtual technology or blended.

This course uses live virtual conferencing technology, and therefore, most people in the world with high-speed internet access can join and participate in this course. The course will be recorded, and participants will have access to the course recording for 60 days following the course. All materials and templates will be digitally provided

OBJECTIVES:

Understand the key strategic drivers that underpin the required support for PMOs

- Evaluate the strategic alignment to ensure continual linkages between the PMO and the organisation's strategy
- Conduct the following exercises to provide hands-on applications, including:
    - Create or validate vision for the PMO
    - Evaluate PMO stakeholders
    - Facilitate solutions
    - Identify and prioritise key processes and capabilities (aligned with the strategy)
    - Develop (high-level) steps to implement or enhance PMO capabilities
- Provide a detailed introduction of PMOs, including the types of PMOs and their challenges, steps to build and operate PMOs, and words of wisdom for PMO professionals
- Explain PMO and its key capabilities (about 20+) and its maturity scale
- Highlight the key roles and associated skills required for the successful operations of the PMO
- Demonstrate the use of a simple tool to evaluate your PMO and develop a high-level roadmap to enhance the capability of your PMO

TARGET AUDIENCE:

Project professionals working with PMOs:

- Project Managers (IT or non-IT)
- PMO managers and team members
- Project team members for all projects
- Business Analysts, Customers, and Project Leaders who want to learn more about a PMO

This course is a component of the PMO training series.

COURSE AGENDA:

1. Understanding the Power and Limitations of the Project Management Office
2. Critical Success Factors for PMOs
3. Linking PMOs to Organization Strategy
4. PMO Maturity Scale
5. Conducting the following exercises in the building or enhancing of PMOs:

- PMO Vision
- Key Stakeholders
- Facilitating Problem Solving

- Identifying & Prioritizing PMO Capabilities

- Tailoring Steps to Build or Improve PMO Capabilities

6. Introduction to Project Management Office – What it is and what it is not!

7. Value of PMOs

8. Types of PMOs

9. PMO Capabilities & Processes

10. PMO Maturity Scale

11. What Works!

12. Exercise: Conducing a High-Level Analysis

13. Exercise: Developing a PMO Roadmap for Continuous Improvement

This course also earns 9 PDUs for those with selective PMI certifications

3 Days

$2000